

Bulletin no. : ALG20008  
Date : 11 December 2020  
Subject : Revised warranty conditions

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Dear Vialle Partner,

With this info bulletin, we would like to inform you about our revised warranty conditions. Based on your input and experience Vialle has revised and adjusted its warranty conditions. We are more than happy to announce our revised warranty conditions.

**Light duty vehicles (LiquidSi, DirectBlue, VaporBlue, VaporGreen, EcoBlue and EcoGreen):**

Duration of the warranty:	Three (3) years
Kilometers:	Unlimited
Transportation costs:	Fully compensated after approval
Transferable when selling the vehicle:	Yes
Consequential damages:	Not compensated

**Heavy duty vehicles (DualBlue and DualGreen):**

Duration of the warranty:	Three (3) years
Kilometers:	250.000 KM
Transportation costs:	Fully compensated after approval
Transferable when selling the vehicle:	Yes
Consequential damages:	Not compensated

**Service parts:**

Duration of the warranty:	Two (2) years (24 months after invoice date Vialle)
Transportation costs:	Fully compensated after approval

**The warranty period becomes instantly active only after registration of the vehicle in our digital VTS system**

These warranty conditions will take effect from installations which are installed from the 1<sup>st</sup> of January 2021 on. The new warranty on service parts will take effect from orders which are placed from the 1<sup>st</sup> of January 2021 on.

For the full warranty conditions, please see the distributor manual. The new distributor manual with these new warranty conditions will be available from the 1<sup>st</sup> of January 2021. You can find the distributor manual on our website, after the dealer login on the download page.

If there are any questions about these new warranty conditions, please do not hesitate to contact your sales manager.

With kind regards,

Your VIALLE team